



Your Outsourced IT Department



Guardian Suite

- ✓ Managed Networks
- ✓ Managed Servers
- ✓ Managed Workstations
- ✓ Managed Firewalls & Security
- ✓ Remote & On-Site Support



CloudNow

- ✓ Managed Private Servers
- ✓ Managed Dedicated Servers
- ✓ Hosted Applications
- ✓ Hosted Email
- ✓ Web Office



DataNow

- ✓ Data Backup
- ✓ Business Continuity Planning
- ✓ Disaster Recovery
- ✓ HIPPA Compliant
- ✓ Automatic Data Encryption



Business Services

- ✓ IT Consulting
- ✓ Project Management
- ✓ Strategic Planning
- ✓ Growth Initiatives
- ✓ Custom Service Needs

www.Help-Now.com

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Company Overview

Since 1999, our philosophy has been that our clients should be focused on running their business – and not their technology. If you've got bigger things to worry about than IT, Help-Now's comprehensive suite of services is all your business will need to keep your company's technology running.

We're Easy to Work With

- ✓ Our techs become your virtual IT department and support team.
- ✓ We work with you to help streamline your business and technology initiatives.
- ✓ You'll speak to the same techs and consultants every time.
- ✓ Become comfortable with our entire team, whether on site or on the phone.

We Know Your Business

You'll notice our culture is different – we're focused on:

- ✓ Understanding your unique business objectives
- ✓ Simplifying your daily business processes through technology
- ✓ Offering you custom services and pricing so you control your budget

We Want to Help You Grow

- ✓ We've learned over the years from our hundreds of customers that technology done right can give businesses a competitive edge.
- ✓ Benefit from our breadth of experience and know-how.
- ✓ Through technology, the right consulting and great support, we will help you grow!

Industries Served

Chances are we've worked in your industry before, and that means we can hit the ground running – fast. Check out some of the industries we serve:

Small Business
Healthcare
Municipal
Government
Legal
Financial

Construction
Nonprofit
Accounting
Architecture
Automotive
...and many more!

Flexible Packages

- Managed Services: workstations, servers, & networks
- On-Site Support Services
- Help Desk & Remote Support
- Hosted Cloud Solutions
- Anti-Virus & Anti-Spyware
- Firewall & Security Management
- Pro-Active Hardware Maintenance
- Back Up, Disaster Recovery & Business Continuity



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