

# cloudnow

Managed Dedicated Servers, Virtual Private Servers (VPS), & Application Hosting



Technology is quickly shifting from in office hardware to hassle free cloud hosting. With no upfront costs, maintenance fees, and unlimited scalability, CloudNow offers industry leading managed hosting.

- ✓ Dedicated Server & Virtual Private Server Options
- ✓ No Upfront Costs - one easy monthly payment
- ✓ 100% Customized Plans & Instant Scalability
- ✓ Daily BackUps & Server Image Snapshots
- ✓ Top Of The Line HP Blade Servers Included
- ✓ No Upfront Hardware Costs - HP Blade Servers Included
- ✓ 4 Levels of Built-In Redundancy
- ✓ No Shared Resources
- ✓ 100% Network Uptime Guaranteed
- ✓ Troubleshooting & 3rd Party Software Support

[www.Help-Now.com](http://www.Help-Now.com)



# Managed Servers: *What To Expect & Demand*

Managed	Enjoy hassle free hosting, we manage everything from set up and installation to maintenance and protection. Our Guardian Server service proactively monitors your server for patches, updates, CPU usage, disk space, and security threats to ensure you have the highest level of performance & security around the clock.
99.9% Server Uptime	Rest assured that we'll keep you up and running in the face of power outages, data loss, and more. With 4 levels of built in redundancy CloudNow offers weeks of uptime in the face of disaster.
Back Up	Automated backups are scheduled daily with the ability to restore your entire server within minutes. Never worry about data loss with our restore and rebuild technology integration.
No Shared Resources	We mean it when we say no shared resources between our servers. We never pool resources between clients, to offer you truly dedicated hosting.
Security & Protection	Our robust monitoring platform never sleeps. This reliable infrastructure regularly performs vulnerability scans, monitors firewalls and alerts us of suspicious traffic patterns.
100% Customizable	Depending on your needs, we offer an open ended server platform without pre-packaged allowances. Create a custom package catered to your specifications. Our support team will walk you through your options in order to figure out the exact specs you'll need. Never pay for more.
Optimized Speed	Because we manage your equipment for you, we are able to optimize the performance of your server. Reliable, fast, and stable hosting is guaranteed, thanks to our daily monitoring, patching, and best practices updates.
Control	Both our dedicated and virtual servers offer you optimum control. Each server has its own operating system, web/mail/FTP, root access, applications, memory, users, and more all for you to customize.

## The CloudNow Virtualization Difference

### CloudNow VPS (Virtual Private Server)

CloudNow VPS offers all the exclusivity of having your own server without the maintenance or expensive hardware costs. As with any VPS you'll be running on one of HelpNow's physical servers. The difference between CloudNow VPS and others is that your VPS is functionally equivalent to its own separate server and is dedicated to your individual needs. With the privacy of having your own dedicated server we can configure it to meet all your business needs.

### CloudNow VDS (Virtual Dedicated Server)

CloudNow VDS gives each of our clients the ability to be *physically* separated on their own dedicated blade server. With CloudNow VDS you gain all the benefits of having your own physical server without the upfront hardware costs, on-site storage, and upkeep. Get all the flexibility of virtual hosting with the while having your own server protected by our Guardian Server proactive management platform.



### Hardware

We only use top of the line HP Blade Servers  
Dual path configuration for built in redundancy



### Around the Clock Redundancy

Automatic battery backup in case of power outages  
Diesel generator backup in case of battery outage  
Automatic RAID restore and rebuild technology  
Dual path networking and disk/storage access  
2 separate SONET rings ("Self-Healing Rings")



### Guardian Server

Monitoring, maintenance, management and support  
Part of our Guardian Managed Services Suite



### Application Hosting

Application installation and configuration included  
Scalable hard drive, memory, processor, & bandwidth

