business *services*

Custom Business Technology Support

Since 1999 our focus is on our client's business objectives. We understand one size does not fit all. We consult with every client to understand their individual business objectives and work with you by implementing a plan to achieve your goals.

- William Picardi, CEO Help-Now

- ✔ Consulting & Strategic Planning
- ✔ Staff Augmentation
- ✔ Project Management
- ✔ Server Upgrades
- ✔ Data Migration

- ✔ IT Continuity Planning
- ✔ Disaster Recovery
- ✔ Performance Monitoring
- ✔ Small Business Virtual Office
- ✔ Custom Service Needs

www.Help-Now.com

help now
Bridging Business & Technology

Bridging Business and Technology

Help Now provides a state of the art hosting facility. We offer complete redundancy, from power to internet connectivity. Our equipment is HP Blade servers with redundant ethernet switching connected via redundant fiber to our SANs which utilize redundant RAID Controllers. With redundant internet connectivity, you have access to you corporate data and applications 99.9% of the time. Guaranteed.

Your data is safe, secure and always available when you use Help-Now as your hosting provider.

Data Center & IT Services. Software As A Service, Hosted email, Network center designs , Help-Now has the experience and know how to assist your business with these initiatives.

Networking. Wide Area Networks, Wireless Networks, New Network designs and VPNs. If your infrastructure is not designed and implemented correctly your business cannot communicate. Turn to a partner that knows what businesses need to communicate.

Technology Continuity Planning. What happens if a man made or natural disaster hits your business? Do your doors close? Plan for these types of incidents by have the proper backup, voice, and continuity plans in place and tested. This gives you the surety that your business can navigate anything that is thrown at it.

Performance Optimization. Get what you pay for and more. You invested a lot of resources into your technology shouldn't you get the most out of it? So many providers just throw hardware as services at issue of performance. Choose a partner that wants you to get the most out of what you have already purchased.

Security & Protection. Is your data really safe and secure? Can your team get to the data they need and not access the data they should not? Help-now takes the time to understand what you need then delivers it. We make sure your data is safe and secure.

Technology Environment Assessments. Do you know exactly what is running in your environment? What should your next upgrade be? How many licenses do you need? Help-Now can document your environment and make best practice recommendations so that your business can plan their technology.

Visit us at www.Help-Now.com for call 610.590.4695 to see if Help-Now is a fit for you.

Technology Support Services

» Consulting & Strategic Planning - Leverage your technology so it integrates seamlessly with your business operations, reducing manual labor and mistakes. We can help support your initiatives: *Technology Continuity Planning, Performance Measurement, Compliance Services, Change Management, Cost Reduction Management, Corporate Strategy, Group Management/Group Strategy, New Business Strategy, and more..*

» Staff Augmentation - Certified professionals can supplement your team on an as needed basis. Grow your staff on demand with tenured, skilled and certified members.

» Project Management - Rest assured that your project will end up on time and on budget. Help-now follows Project Management Institutes best practices to ensure that your business meets its goals on time and on budget.

» Server Upgrades - Help-Now is a Microsoft Certified Solutions Provider. We know upgrades make sure your servers are migrated right and once. Help-now's certified team ensures that your environment is migrated with little to no disruption to your business environment.

» IT Continuity Planning - Without a proper continuity program in place, statistics have proven natural disasters and human error are often fatal to small and medium size businesses. Our experience and ongoing involvement with the latest technology make us leaders in custom IT continuity planning. Let us work with you to secure your business' integrity throughout any climate.

Custom IT Services - We are confident that whatever your IT needs
» are Help Now will deliver the quality services you deserve.